

Tim Chau

QA/UX Professional

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QA: readytesterone.com \ Design: timandspace.com

Experience

Senior Test Analyst II (Gameplay & UI) / Blizzard

FEBRUARY 2022 - AUGUST 2023

- Responsible for quality of gameplay systems and user interface on Warcraft Rumble
- In charge of test design, execution, status reporting, and sign-off on owned features including Guilds, PvP, and Warchest
- Support knowledge sharing through learning sessions, as well as the creation and restructuring of documentation
- Onboarding and cross-training team members across disciplines in gameplay engineering, art, and sound testing
- Escalate high priority defects and provide feedback to improve the functionality, usability, and overall experience of the game

Lead QA Analyst (Web & Platform) / NCSOFT

APRIL 2018 - MARCH 2019

- Managed the platform and web QA team to support various updates, marketing initiatives and game integrations for the entire portfolio of NCSOFT games (including Blade & Soul, Aion, Lineage 2, and more)
- Coordinated with developers, project leads, publishing, customer service, and operations to ensure company quality standards while prioritizing with time and resource constraints
- Assessed testing requirements to provide feedback and reports

Senior QA Analyst (Web & Platform) / NCSOFT

APRIL 2016 - MARCH 2018

- Collaborated closely with platform and web teams to assess QA priorities, provide estimates on testing requirements and effort, and write test plans
- Conducted web and in-game purchase testing
- Trained new hires on testing processes and fostered communication between QA and stakeholders

QA Tester (Game) / Carbine Studios

FEBRUARY 2013 - MARCH 2016

- Created and executed smoke, full-functionality, and regression test plans for the MMO game WildStar
- Ensured content and systems met functionality, usability, and stability quality standards
- Collaborated with developers for testing and documentation purposes

Other Experience

Freelance Web Designer

AUGUST 2017 - PRESENT

- Collaborate with clients to understand needs and develop ideas into

functional, beautiful, and responsive websites

- Design and produce websites within scope and on-time to meet project deadlines
- Provide service post-delivery through regular updates and maintenance, as well as, training of the WordPress CMS

Education

Bachelor of Arts in Sociology / University of California, Irvine

Certifications

Certified Tester, Foundation Level

ASTQB - ISTQB in the U.S.

Issued Apr 2022

Credential ID 22-CTFL-00798-USA