

Tim Chau

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Education

Bachelor of Arts in Sociology / University of California, Irvine

Experience

Senior Test Analyst II (Gameplay & UI) / Blizzard

FEBRUARY 2022 - AUGUST 2023

Responsible for quality of gameplay systems and user interface on Warcraft Rumble. In charge of test design, execution, status reporting, and sign-off on owned initiatives. Support knowledge sharing through learning sessions, as well as the creation and restructuring of documentation. Onboarding and cross-training team members across disciplines in gameplay engineering, art, and sound testing. Escalate high priority defects and provide feedback to improve the functionality, usability, and overall experience of the game.

Lead QA Analyst (Web & Platform) / NCSOFT

APRIL 2018 - MARCH 2019

Managed the platform and web QA team to support various updates, marketing initiatives and game integrations for the entire portfolio of NCSOFT games (including Blade & Soul, Aion, Lineage 2, and more). Coordinated with developers, project leads, publishing, customer service, and operations to ensure company quality standards while prioritizing with time and resource constraints. Assessed testing requirements to provide feedback and reports.

Senior QA Analyst (Web & Platform) / NCSOFT

APRIL 2016 - MARCH 2018

Collaborated closely with platform and web teams to assess QA priorities, provide estimates on testing requirements and effort, and write test plans. Conducted web and in-game purchase testing. Trained new hires on testing processes and fostered communication between QA and stakeholders.

QA Tester (Game) / Carbine Studios

FEBRUARY 2013 - MARCH 2016

Created and executed smoke, full-functionality, and regression test plans for the MMO game WildStar. Ensured content and systems met functionality, usability, and stability quality standards. Collaborated with developers for testing and documentation purposes.

Other Experience

Freelance Web Designer

AUGUST 2017 - PRESENT

Collaborate with clients to understand needs and develop ideas into functional, beautiful, and responsive websites. Design and produce websites within scope and on-time to meet project deadlines. Provide service post-delivery through regular updates and maintenance, as well as, training of the WordPress CMS.